# RETURN NOTE

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|---|---|
| CLIENT NUMBER | |
| CLIENT NAME | |
| ADDRESS | |
| CITY | |
| DATE OF APPEAL | |
| CONTACTPERSON Dyno Europe | |
| APPROVED BY * | |
| RECEPTION DATE OF THE GOODS * | |

| DELIVERY NOTE / INVOICE NUMBER | REFERENCE | QUANTITY | REASON OF RETURN (1) | % CREDIT (2) * | SHIPPING COST CHARGED TO THE CLIENT * |
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**(1) POSSIBLE REASONS**

A. WRONG PART IN PACKAGING
B. DAMAGE
C. DAMAGE BY TRANSPORT
D; WRONG ORDERD BY CLIENT - NON STOCK ITEM
E. WRONG ORDERD BY CLIENT - STOCK ITEM
F. EXHANGE / empty packaging
G. WARRANTY
H. DOUBLE DELIVERY
I. WRONG DELIVERY
J. CANCELLED BY CLIENT - NON STOCK ITEM
K. CANCELLED BY CLIENT - STOCK ITEM
L. CAPACITY PROBLEM
M. REPAIREMENT

**(2) % CREDIT**

% Of credit will be determined in negotiation with the client

*** White fields will be filled in by Dyno Europe**

**REASON OF WARRANTY**